

# 15 YEARS OF EXCELLENCE IN RESEARCH

cliantha  
research

## Pharmacovigilance Services

### Scope



Medicinal Products



Medical Devices



Human Vaccines



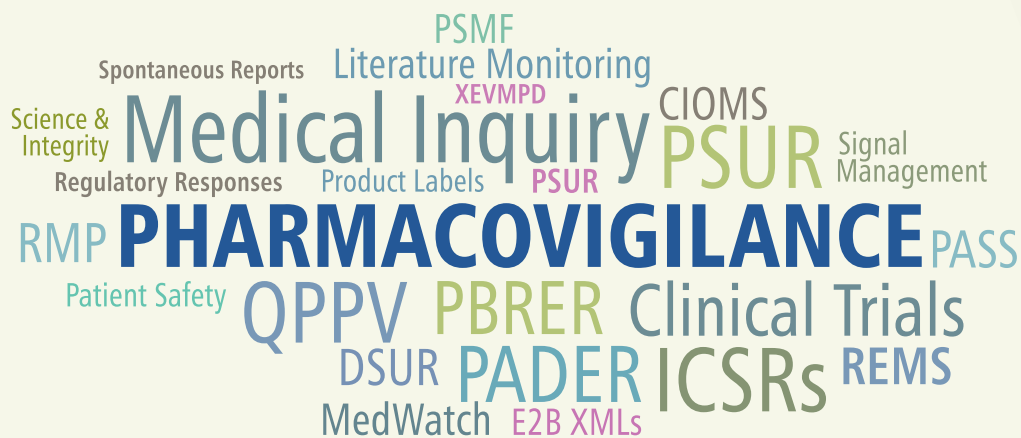
Cosmetic Products



Herbal Products



Veterinary Products



### Regulatory



European  
Medicines Agency



## PV Service Offerings



### Medical Information Management System

- Patient Support Call Center
- Medical Inquiry Handling
- Categorizing Inquiries & Responding
- Inquiry Close Out



### Clinical Trial Safety Monitoring

- SAE Processing & Reporting
- Safety Listing Review
- Clinical Safety Meetings
- DSUR



### Post Marketing PV Services

- ICSR Processing
- Literature Monitoring
- Aggregate Reporting
- RMP, REMS
- PSMF, XEVMPD
- Product Label, CCDS



### PV Support Services

- Auditing & Inspection Support
- E-Training System
- Quality Management System
- Document Support
- Consultation

Double Layer  
Quality Review Process

Literature Support by  
Medically Qualified Persons

ICSR Triaging by Medically  
Qualified Persons

Continuous Process Improvement  
with more than 50 SOPs

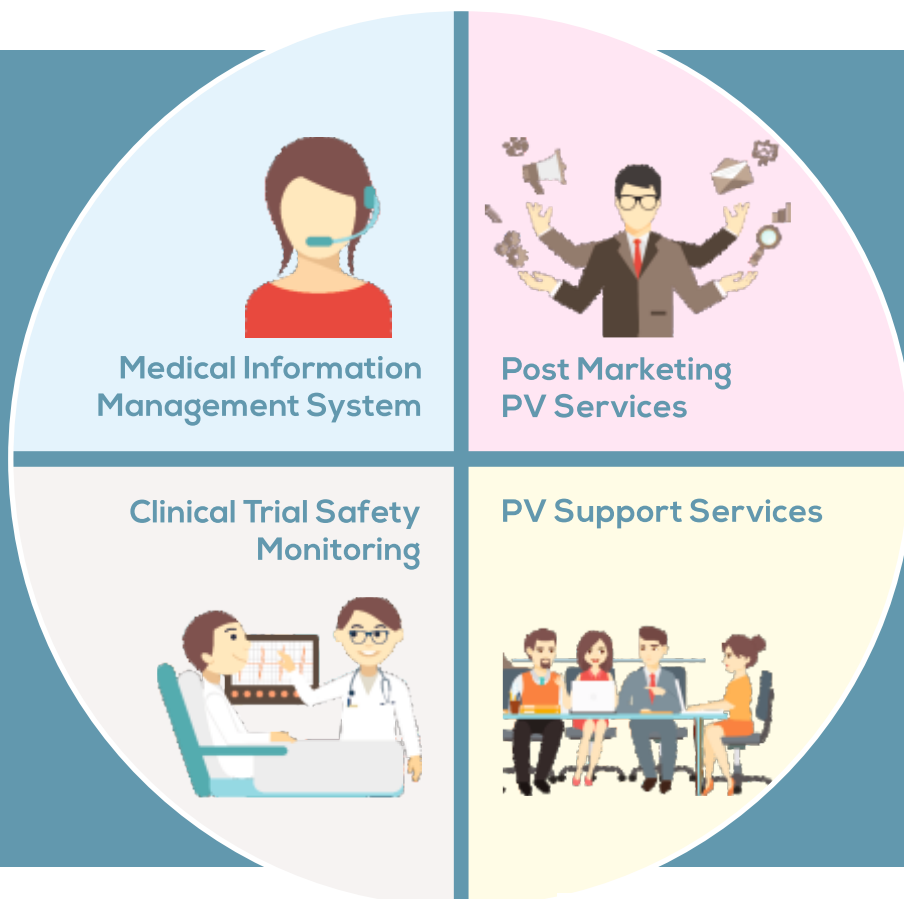
Flexible and Customer  
Centric Approach

Objectively designed KPIs

Strong Regulatory  
Intelligence System

## Pharmacovigilance Services

Wherever you want to partner, we are close by...



## ePSMF

Safety System Master File - Mandatory requirement in majority of countries including all major regulatory authorities like EMEA, MHRA, DCGI, TGA, CIS, MENA etc. Also accredited as

<b>PSMF</b>	Pharmacovigilance System Master File
<b>PVMF</b>	Pharmacovigilance Master File
<b>PSSF</b>	Pharmacovigilance Sub System File



## Salient Features

- Accessible over Cloud for QPPV, Sponsor
- One click solution for your entire PV system
- Version control management
- Role & right specific system
- Audit trail
- Easy access for auditors and inspectors
- Customizable electronic content filing plans
- Interoperable Archives
- Save time, save money & increase visibility